

## Terms of the Tariff Plan «Mono»

1. Tariff plan "Mono" - is a tariff package of "Broadband Internet" service, delivered by CJSC "GNC-ALFA" via GPON technologies for physical entities.

1.1. The subscriber, subscribing to the tariff plan "Mono" for a period of 1 year, is to remain a subscriber of the mentioned tariff for 1 year (365 calendar days) from the date of activation of the tariff plan.

In case of annual subscription:

- i. The Subscriber gets the right to use a Wi-Fi device (with enabled Wi-Fi service) (Wi-Fi device is provided free of charge).
- ii. The Subscriber also gets 4 times higher Internet speed compared with the basic speed of Internet fixed by the terms of his tariff package for 1 year (365 days) starting from the date of service activation<sup>1</sup>.
- iii. The Subscriber also gets 100% discount for the first 2 months of the monthly payment, thus, the basic services, delivered within a current tariff plan, are delivered free of charge in the period of the first 2 months. This condition is provided only in case, when the sale is carried out by the employee of the Active Sale<sup>2</sup>.

The right to use the Wi-Fi device remains valid for the subscriber after the expiration of the 1-year mandatory subscription to the Mono tariff package, if the agreement signed between the operator and the subscriber remains in effect and the Wi-Fi device is needed to deliver the services to the subscriber. In case of termination (unilateral or bilateral) of the contract between the Operator and the Subscriber, the Wi-Fi device is to be returned to the operator.

1.2. Current Subscriber, joining the tariff plan "Mono" on the terms of the obligatory annual subscription or extending the validity of the subscription agreement within the framework of the tariff plan "Mono" gets the conditions defined in i., ii., point 1, except iii.

1.3. If the Subscriber receives a 4 times higher Internet speed according to point 1.1. ii. of these conditions, and changes the tariff / tariff plan (without exceeding the conditions of the annual subscriptions), passing to another tariff plan "Mono", the tariff package "Duo" or the service package "Trio", he continues getting 4 times higher Internet speed until the end of the period defined by the previous tariff. If the monthly fee of the new tariff/tariff plan is at least the same as the monthly fee of the previous tariff/tariff plan, and the transition is made before the expiration date of the 4 times higher internet speed condition. In case of any other change of tariff plan, the benefit defined by 1.1 ii. point of these conditions ceases to operate.

1.4. If the Subscriber makes a change of the tariff plan (without terminating the annual subscription condition) during the period of providing 100% discount of the Services defined by these terms, by switching to any tariff plan of "Trio" or "Duo" service package or "Mono" tariff plan, then he continues getting the Services provided under the new tariff plan free of charge until the end of the period initially defined for their free provision, if the monthly fee for the new tariff/tariff plan is at least equal to the monthly fee of the previous tariff plan. In case of switching to "Smart" or "Fixline" tariff plans within the period mentioned in this point, the Subscriber stops using the Services free of charge.

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<sup>1</sup> The Subscriber's Internet speed cannot be more than 200 (two hundred) Mb/s.

<sup>2</sup> This paragraph implies that the period from the date of activation of the services to the same day of the following month shall be considered as free month. The condition defined by this point is valid only for new subscribers.

1.5. If the subscriber within the 1-year mandatory subscription of the Mono tariff plan temporarily suspends the providing of services or the provision of the service is suspended due to delays of payments, then the subscription to the service package is prolonged as long as the period of suspension. In this case, though, the provision duration of privileges of points 1.1. ii., iii. is not prolonged.

1.6. The mandatory subscription period for the “Mono” tariff plan is considered completed if the Subscriber has used the provided services for at least 365 days starting from the date of Service activation.

1.7. If the Subscriber has subscribed to the "Mono" tariff plan for one year and the validity of the Subscription Agreement is terminated due to the Subscriber's action or inaction before the expiration of the mandatory period, the Subscriber is obliged to pay the full current debt to the Operator in the amount of AMD 15,000 (ten thousand). For Individuals - In case of unilateral withdrawal of the Subscriber Agreement by the Subscriber, the Subscriber Agreement shall be terminated by the Operator exclusively until the date of termination of the Subscription Agreement if all payments (fines, penalties, resignation), are redeemed.